

COVID 19 UPDATE- Please read a message from our President

To our valued Members,

The “Stay at Home” order does NOT include financial institutions as they are “Essential Infrastructure”. We are open for business! We have instituted our Business Continuity Plan (BCP)/Pandemic Plan and will continue to have regular business hours.

Our top priority is the safety and well-being of our team, employee-owners and the community. We are monitoring information from the Center of Disease Control (CDC), World Health Organization (WHO), State of Missouri and Kansas City Mayor’s office. Here’s how you can help:

We can process most transactions by email memberservice@bmcdcu.com or by telephone 816-822-3189.

Online Banking – Visit our website to access your accounts online 24 Hours a day/7 Days a week.

Mobile Banking – Visit the App store (Apple users) or the Play Store (Android users) to download our App to access your accounts, make deposits and transfer funds.

30,000 ATMs – through the CO-OP nationwide network accessed through our mobile App or by visiting <https://co-opcreditunions.org/locator/?ref=co-opatm.org&sc=1>

Non-CO-OP ATMs – We will refund up to 3 ATM service charges per month (please notify us by email with date and charge)

Loans/Documents – We can email documents through Adobe sign.

If you need to come in, please email us so we can practice Social Distancing. We appreciate your patience and understanding.

#SocialDistancing #STAYHOMEKC

Stay Safe!

Eric Jones
President
Burns and McDonnell Credit Union